**Email the Form to: craig.young.jt@sanden-rs.com**

Returns Parts to:

10710 SANDEN DR.

DALLAS, TX 75238

Phone: 1-800-344-7216

Fax form to: 1-800-541-5684

## Check One: Advance Replacement Replace upon Receipt Return to Stock**(NOT FOR WARRANTY)**

PO# Order #

|  |  |
| --- | --- |
| Company Name: | Phone : |
| Address: | EMAIL: |
| City/State/Zip: | Contact Name : |

**NOTE**: ***All information below must be filled in completely as possible. Without this information, we are unable to process your request.***

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **Part Number** | **Qty** | **Description** | | **Serial #** | | **Reason for Return** |
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|  |  |  | |  | |  |
|  |  |  | |  | |  |
|  |  |  | |  | |  |
| **CALL TAG / PICK UP #: HOW MANY BOXES**? | | | | | | |
| **PICK UP LOCATION OF WARRANTY ITEM** | | NAME: | | PHONE: | | |
| ADDRESS: | | CITY/STATE/ZIP: | | |
| **DELIVERY INFORMATION FOR REPLACEMENT PARTS ONLY: (Standard Ground Shipment)** | | | | | | |
| **Expedited Freight**  **(Customer Responsibility):**  **Please circle -**  Next Day  2nd Day | | | NAME: | | PHONE: | |
| ADDRESS: | | CITY/STATE/ZIP: | |

**REPLACEMENT PARTS /WARRANTY REPLACEMENTS:**

**SVA Reserves the right to inspect all returned goods for material and / or workmanship defects.**

**If parts returned for warranty or credit are determined to be in good working condition, they will be returned to you and no credit will be issued for any advance replacement\*\***

\*\*When shipping back RG’s please use shipping method that has tracking (FedEx/UPS).All in warranty replacements are shipped standard ground delivery only. SVA is not responsible for any expedited freight charges.

**Please put your RG# on the outside of your shipping carton. Include a copy of this form with your return.**

Any items that are not authorized on original RG request will be returned at customer’s expense. All discrepancies MUST be reported with 72 hours upon receipt of

Product. **Please return your RG’s within 30 days - authorization is valid for 30 days only**.

**Return packaging requirement for Refrigeration Systems:**

V21 refer - no more than twelve units to a pallet / VUE 30/40 refer - no more than six units to a pallet using a standard 48" x 40" pallet

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| --- |
| **For OFFICIAL Use only: To be filled by SVA Quality Inspector**  Inspected By: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Received Date\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_  Findings: Check if Report Attached  Call Tag #   Credit Issue : Yes No |